

Home Care Fee Schedule



Effective 14 October 2024

This fee schedule provides the care services available through your Home Care Package (HCP), their costs, and how they are funded. These services are GST-free when provided under your Care Plan. We offer a variety of affordable services tailored to your needs, regardless of your Home Care Package level (Levels 1-4).

For more information, please contact us on 1800 448 448.

Fixed fees and charges		Level 1	Level 2	Level 3	Level 4
Per fortnight					
Care Management	Activities relating to management of your care plan and services	\$68	\$127	\$266	\$406
		+	+	+	+
Package Management	Ongoing administration, quality and compliance of your Home Care Package	\$47	\$81	\$176	\$264
	Total	\$115	\$208	\$442	\$670

Staff travel costs	There is NIL cost for a WMQ Care Worker to travel to you , however from your home to a destination of your choosing, a \$1/km charge applies and/or where a Care Worker is undertaking a task on your behalf e.g. unaccompanied.
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Cancellation fees	More than 24 hours notice	\$0
	Less than 24 hours notice	Charged for the service cancelled
	Hospital or residential respite leave	\$0 cancellation fee

Home care services available	Monday - Friday	Saturday	Sunday	Public Holidays
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Per hour

Supports and services				
Personal care, cleaning/household tasks, homecooked meals/meal preparation, shopping (accompanied or unaccompanied), general maintenance services/light gardening	\$81	\$107	\$134	\$167

Minimum charge 30 minutes Per hour

Nursing	\$78.50	\$157
Non-contact/reporting	N/A	\$125

Community connection and respite	Monday - Friday	Saturday	Sunday	Public Holidays
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Per hour unless specified

Respite in your home	\$81	\$107	\$134	\$167
*Respite (centre-based day program)	\$132 per day	N/A		
Respite (centre-based overnight per 24 hours)	\$350	\$400	\$450	\$450
*Social groups and group outings (centre-based or outings)	\$25 (max 3 hours)	N/A		
	\$132 per day			
Social support/companionship (individual)	\$81	N/A		
Transport assistance	\$81	N/A		

* Transport is only available in certain areas and a cost may apply. Transport options will be discussed during your respite centre tour.

Health and wellbeing

Per hour

Home Care Package prices for allied health physiotherapy, occupational therapy, exercise physiology, social work, speech pathology, podiatry, dietetics. HCP excluding GST	In-centre appointments	Initial consultation - assessment	\$140
		Follow up consultation (up to 30 minutes)	\$70
	Home visit assessment	\$140 + travel	
	Non contact/reporting all disciplines	\$140	

Per hour

Driver assessments (fee for service only) Occupational therapy - complete assessment approximately 6 hours	\$155
Specialist Services (advanced clinician, ie lymphoedema)	
Hydrotherapy - Follow up/review appointment (30 minute consultation)	\$80
Hydrotherapy - Extended consultation	\$140
Specialist Allied Health - 50 minute consultation	\$155
Occupational Therapy assessment	
Standard - 1 identified issue	\$140 + travel
Extended - 2 identified issues - 90 minute consult	\$210 + travel

Support Services

per hour

Personal Training one-on-one services	
In-centre	\$70
Allied Health Assistant one-on-one services	
In-centre	\$90
In-home	\$90 + travel
Remedial Massage one-on-one services	
In-centre only - 60 minutes	\$130
In-centre only - 30 minutes	\$65
Group Classes	
Group fitness classes - in-centre	\$20
Diabetes Group	\$45
Clinician run group (eg. GLAD)	\$45

*Travel charge - \$1.20 per kilometre (+GST)

Prices are effective from 14 October 2024.

For further information about any of these services please contact your Care Team Leader or our friendly home care team.

1800 448 448
contactus@wmq.org.au
www.wmq.org.au